



# PickUp Vehicle Procurement

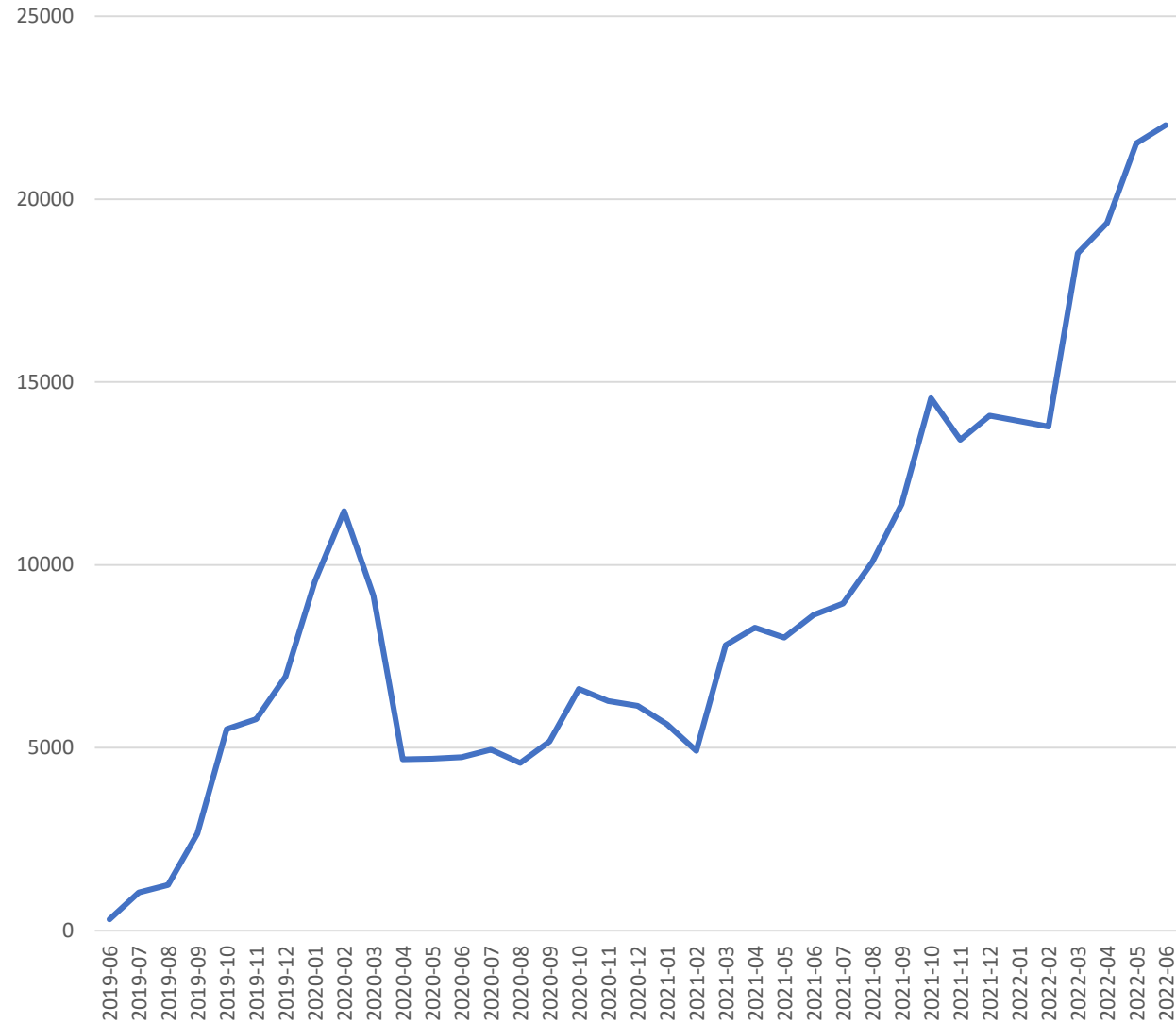
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August 2022 Board Meeting

# PickUp Ridership

- Pickup began regularly breaking monthly ridership records recently, and it's popularity continues to increase.
- In June 2022, Pickup service saw more than 22,000 rides.
- Therefore, staff intends to begin reviewing Pickup performance compared to the Board-approved service standards, and integrating recommendations into the agency's regular service change process.

Chart 1: Monthly Pickup Service Ridership (June 2019 - May 2022)



# PickUp Vehicle Procurement

- Contract with Creative Bus Sales, Inc., to purchase 26 PickUp vehicles in an amount not to exceed \$4,706,970
- Goal: leverage new vehicles to expand PickUp service
  - New zones
  - Expanded hours in existing zones
  - Improved response time in existing zones



# PickUp Service Opportunities & Planning

- PickUp service changes, including proposed expansion, will be included as part of Spring and Fall service changes going forward
- Vehicles one example of resources currently constraining service offerings
- Service expansion goals contingent on:
  - Evaluation of existing PickUp Zones compared to Board-approved performance standards
  - Collaboration and coordination with changes to bus service
  - Continued improvements in hiring and retention of PickUp and MetroAccess operators, and mechanics

CapMetro

Thank you!