



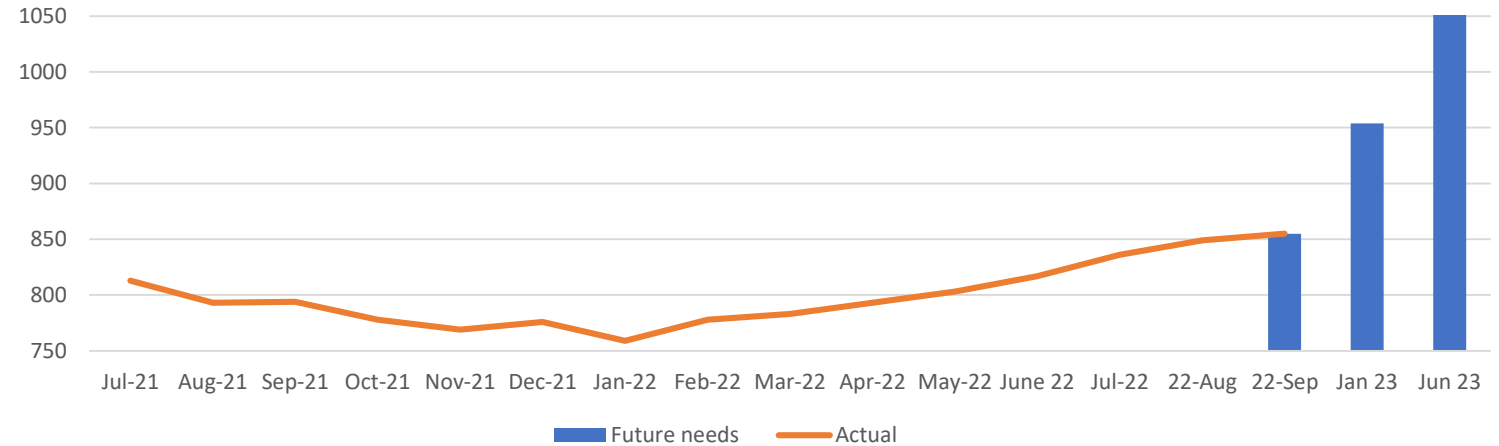
Bus Operations Update

October 2022

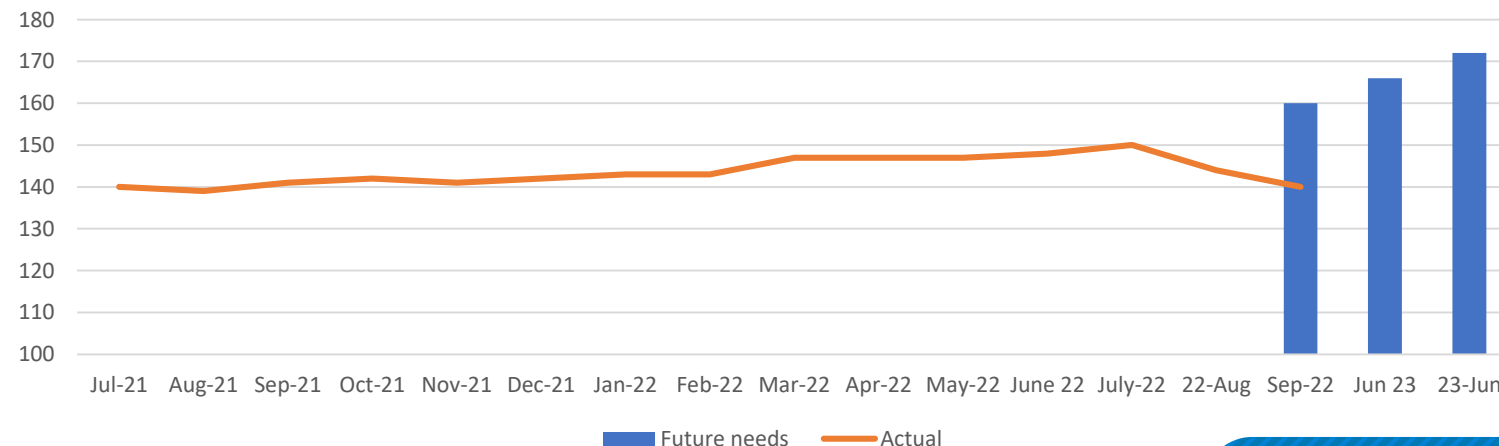
Operator and Mechanics

- Hired 367 Operators since January
- Graduated 11 operators in July
- Still trending at a 5-10 bus operator increase per month. The goal is 15-20 monthly increase.
- A number of mechanics left in September. Increasing focus on hiring.
- Longer term “grow your own” plan under development

OPERATOR STAFFING



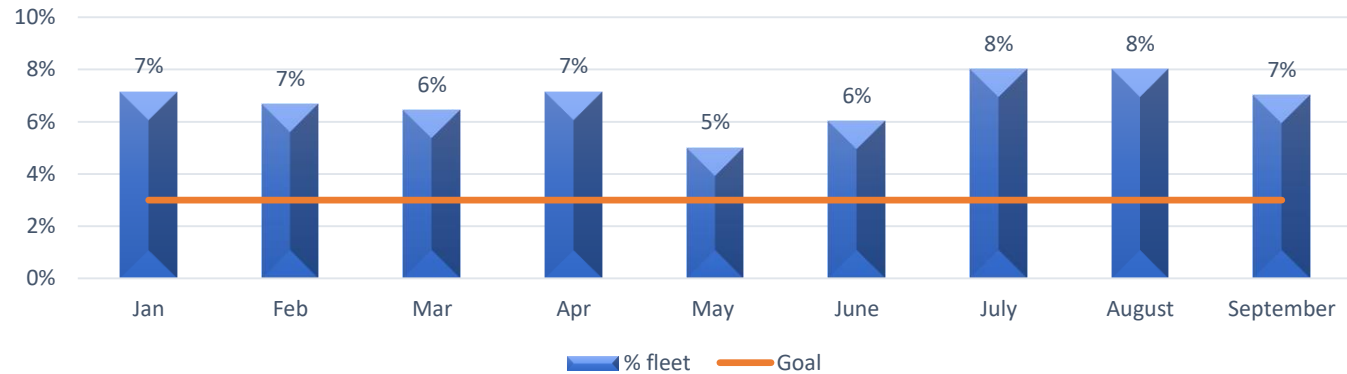
MECHANIC STAFFING



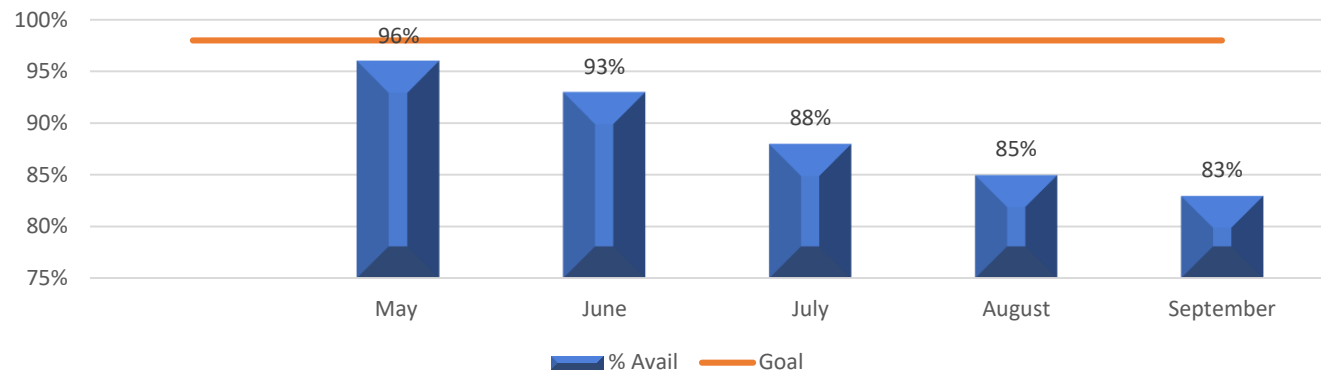
Parts

- Industry-wide, national & international supply chain issues
- Slight improvement on the percentage of buses out of service due to parts. But saw a reduced availability of parts at the parts window.
- Still having issues with AC parts. An example would be A/C compressors. At its worse, we needed 18. We now need 10.
- Another example would be Operator seat belts with a need for 10 total.
- Between these two items alone almost 7% OOS in itself.

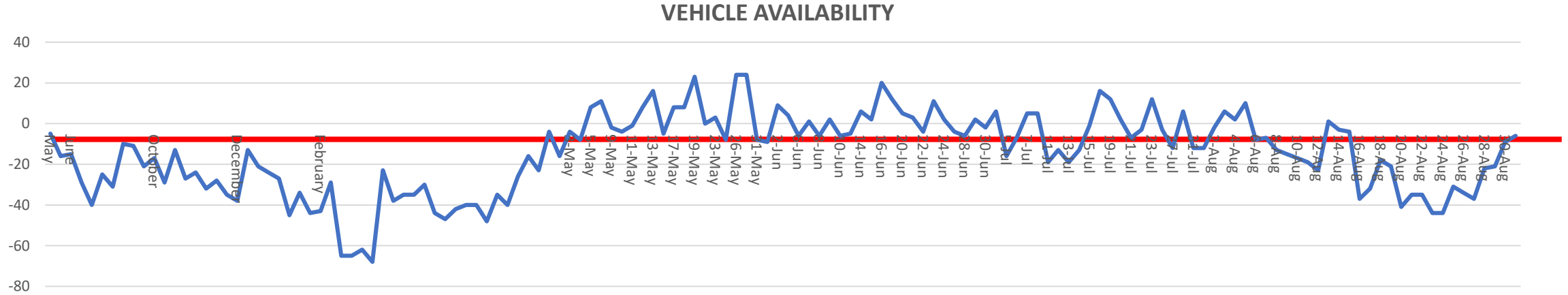
% BUSES OUT OF SERVICE DUE TO PARTS



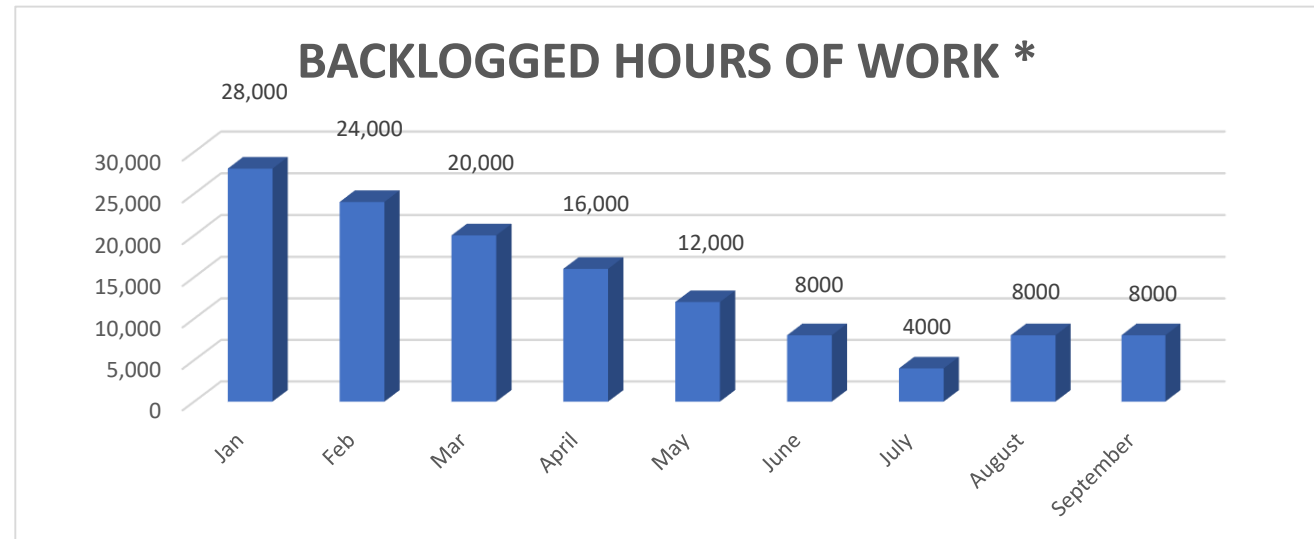
PARTS AVAILABILITY WHEN NEEDED



Vehicle Availability



- Vehicle availability in late August and continued in early September experienced a number of issues
 - A/C parts
 - Heat-related components
 - Engine failures
 - Fall Service change

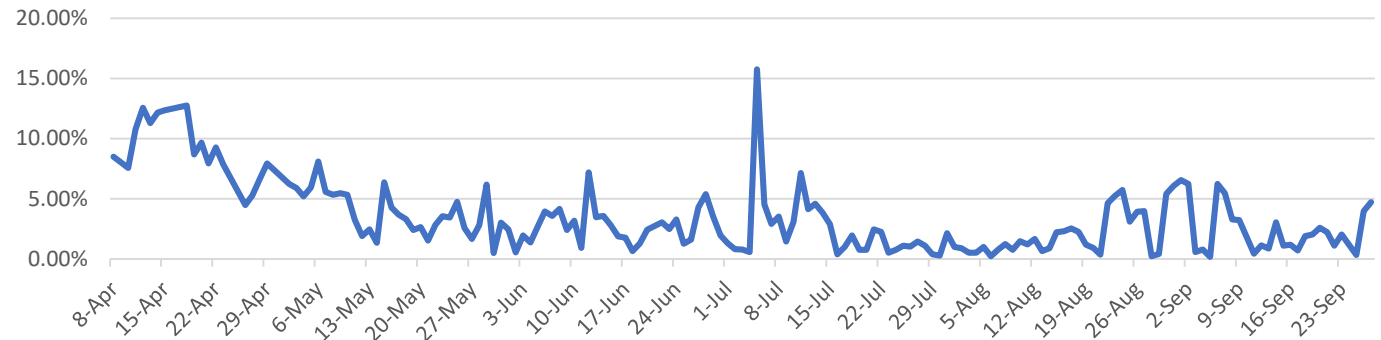


* Backlogged work hours estimated based on a review of buses on hold and available labor hours

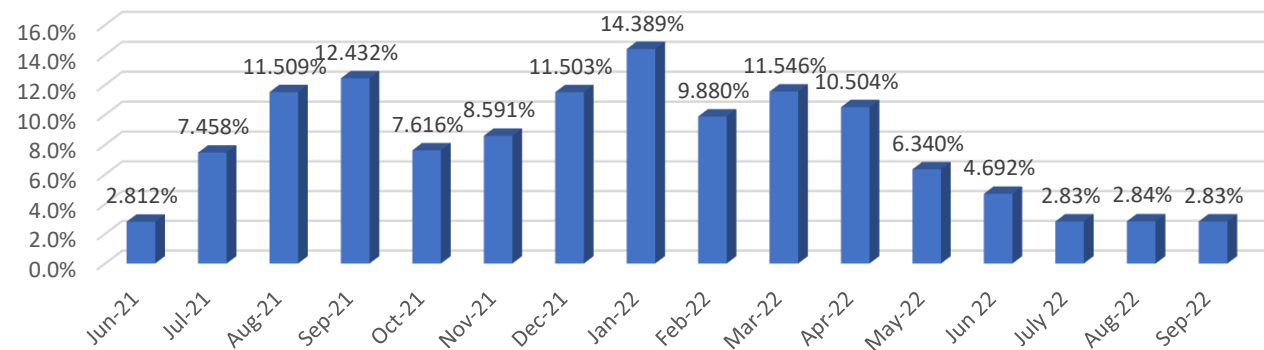
Lost Time: what the customer feels

- Held steady month over month as we caught up on heat-related repairs
- Given the continued impacts of heat on maintenance and operations, maintaining this measure is a conservative and necessary approach.
- We were able to meet our short-term goal to maintain our lost time below 3%.

DAILY LOST TIME



TOTAL % LOST (BUS ONLY)



Electric Bus Procurement

Proterra
40 buses on-line
Greenville SC



New Flyer
26 buses on-line
Anniston AL

CapMetro

Thank you!