



Agenda - Final
Capital Metropolitan
Transportation Authority
Operations, Planning and Safety
Committee

2910 East 5th Street
Austin, TX 78702

Wednesday, March 11, 2026

12:30 PM

Rosa Parks Boardroom

This meeting will be livestreamed at capmetrotx.legistar.com

I. Call to Order

II. Public Comment

III. Action Items

1. Approval of minutes from the February 11, 2026 Operations, Planning and Safety Committee meeting
2. Selection of an Operations, Planning and Safety Committee Vice Chair for the remainder of 2026.
3. Approval of a resolution affirming the Charter Statement for the Operations, Planning and Safety Committee.
4. Approval of a resolution authorizing the President & CEO, or her designee, to modify the current janitorial services contract to add a not to exceed amount of \$628,000 to the contract and continue with the current vendor, Simply Klean, for four (4) months from April 1st through July 31st, 2026, for a new total not to exceed amount of \$6,658,001.
5. Approval of a resolution authorizing the President & CEO, or her designee, to finalize and execute a comprehensive painting services contract with Southstone Development Group covering CapMetro facilities, transit centers, park-and-ride locations, maintenance facilities, administrative buildings, parking areas, and public-facing bus stops for two (2) base years and three (3) option periods of one year each in an aggregate amount not to exceed \$1,335,125.
6. Approval of a resolution authorizing the President & CEO, or her designee, to finalize and execute a contract modification with World Wide Technology for Identity and Access Management (IAM) Non-Employee Risk Management (NERM) and implementation services, to include additional funding for the current option period and the three remaining option periods, in a total amount not to exceed \$3,011,041.

IV. Presentations

1. Monthly update on CapMetro Public Safety and Security Initiatives - March 2026

V. Items for Future Discussion

VI. Adjournment

ADA Compliance

Reasonable modifications and equal access to communications are provided upon request. Please call (512) 369-6040 or email ed.easton@capmetro.org if you need more information.

Committee Members: Chito Vela, Chair; Paige Ellis, Eric Stratton and Zo Qadri.

The Board of Directors may go into closed session under the Texas Open Meetings Act. In accordance with Texas Government Code, Section 551.071, consultation with attorney for any legal issues, under Section 551.072 for real property issues; under Section 551.074 for personnel matters, or under Section 551.076, for deliberation regarding the deployment or implementation of security personnel or devices; arising regarding any item listed on this agenda.



Capital Metropolitan Transportation Authority

2910 East 5th Street
Austin, TX 78702

Operations, Planning and Safety Committee **Item #:** AI-2026-1766 **Agenda Date:** 3/11/2026

Approval of minutes from the February 11, 2026 Operations, Planning and Safety Committee meeting



Minutes
Capital Metropolitan
Transportation Authority
Operations, Planning and Safety
Committee

2910 East 5th Street
Austin, TX 78702

Wednesday, February 11, 2026

12:30 PM

Rosa Parks Boardroom

I. Call to Order

12:49 p.m. Meeting Called to Order

Present Jeffrey Travillion, Eric Stratton, Chito Vela, and Paige Ellis

II. Public Comment

There was no public comment this month.

III. Action Items

1. Approval of minutes from the January 14, 2026 Operations, Planning and Safety Committee meeting.

A motion was made by Travillion, seconded by Ellis, that this Minutes be adopted. The motion carried by the following vote:

Aye: Travillion, Stratton, Vela, and Ellis

2. Approval of a resolution ratifying a contract with Tyler Technologies for Enterprise Permitting & Licensing software implementation, licensing, maintenance and support services, with a base term of one (1) year and four (4) option years, in a total amount not to exceed \$796,180.

A motion was made by Ellis, seconded by Travillion, that this Resolution be recommended for the consent agenda to the Board of Directors, due back on 2/23/2026. The motion carried by the following vote:

Aye: Travillion, Stratton, Vela, and Ellis

3. Approval of a resolution authorizing the President & CEO, or her designee, to finalize and execute a contract modification with Motorola Solutions, Inc. to purchase additional hand radios, mobile radios, and radio consoles in support of the CapMetro Transit Police Department in a revised total amount not to exceed \$2,242,601.

A motion was made by Travillion, seconded by Ellis, that this Resolution be recommended for the consent agenda to the Board of Directors, due back on 2/23/2026. The motion carried by the following vote:

Aye: Travillion, Stratton, Vela, and Ellis

4. Approval of a resolution authorizing the President & CEO, or her designee, to finalize and execute a contract with Terracon Consultants, Inc. for Construction Materials Testing & Geotechnical Engineering Services on a task order basis for a base period of three (3) years with two (2) option periods of twelve (12) months each for a total amount not to exceed \$4,030,023.

A motion was made by Ellis, seconded by Stratton, that this Resolution be recommended for the consent agenda to the Board of Directors, due back on 2/23/2026. The motion carried by the following vote:

Aye: Travillion, Stratton, Vela, and Ellis

5. Approval of a resolution authorizing the President & CEO, or her designee, to finalize and execute a contract with Cy'Services & Landscaping Solutions LLC to provide landscaping services for a base period of one (1) year and three (3) one-year options for an amount not to exceed \$1,306,596.

A motion was made by Stratton, seconded by Ellis, that this Resolution be recommended for the consent agenda to the Board of Directors, due back on 2/23/2026. The motion carried by the following vote:

Aye: Travillion, Stratton, Vela, and Ellis

IV. Presentations

1. Monthly update on CapMetro Public Safety and Security Initiatives - February 2026

Board Member Stratton requested that this item be presented following Presentation Item #2.

2. American Bus Benchmarking Group (ABBG) Presentation
3. Executive Operations, Planning and Safety Update - February 2026
Update on key performance indicators.

V. Items for Future Discussion

VI. Adjournment

2:32 p.m. Meeting Adjourned

ADA Compliance

Reasonable modifications and equal access to communications are provided upon request. Please call (512) 369-6040 or email ed.easton@capmetro.org if you need more information.

Committee Members: Chito Vela, Chair; Jeffrey Travillion, Paige Ellis and Eric Stratton.

The Board of Directors may go into closed session under the Texas Open Meetings Act. In accordance with Texas Government Code, Section 551.071, consultation with attorney for any legal issues, under Section 551.072 for real property issues; under Section 551.074 for personnel matters, or under Section 551.076, for deliberation regarding the deployment or implementation of security personnel or devices; arising regarding any item listed on this agenda.



Capital Metropolitan Transportation Authority

2910 East 5th Street
Austin, TX 78702

Operations, Planning and Safety Committee **Item #:** AI-2026-1778 **Agenda Date:** 3/11/2026

Selection of an Operations, Planning and Safety Committee Vice Chair for the remainder of 2026.



Capital Metropolitan Transportation Authority

2910 East 5th Street
Austin, TX 78702

Operations, Planning and Safety Committee **Item #:** AI-2026-1736

Agenda Date: 3/11/2026

SUBJECT:

Approval of a resolution affirming the Charter Statement for the Operations, Planning and Safety Committee.

FISCAL IMPACT:

This action has no fiscal impact.

STRATEGIC PLAN:

Strategic Goal Alignment:

- 1. Customer 2. Community
- 3. Workforce 4. Organizational Effectiveness

EXPLANATION OF STRATEGIC ALIGNMENT: CapMetro's two board committees assist the Board of Directors in providing strong governance and play a key advisory role to the full Board. Their expertise and in-depth look at issues before the Board is vital to our long-term strategic planning.

BUSINESS CASE: Does not apply

COMMITTEE RECOMMENDATION: This item was presented and recommended for approval by the Operations, Planning and Safety Committee on March 11, 2026.

EXECUTIVE SUMMARY: In 2010, each of the committees of the Board of Directors adopted Committee Charter Statements defining their areas of responsibility. A periodic review of these charters was requested by the Board upon adoption and allows the committees to ensure that the charters still meet the needs and parameters of each committee. This charter was last reviewed by the Board in March, 2025.

After reviewing the Charter, there were no substantive changes suggested.

DBE/SBE PARTICIPATION: Does not apply.

PROCUREMENT: Does not apply.

RESPONSIBLE DEPARTMENT: Board of Directors

**RESOLUTION
OF THE
CAPITAL METROPOLITAN TRANSPORTATION AUTHORITY
BOARD OF DIRECTORS**

**STATE OF TEXAS
COUNTY OF TRAVIS**

AI-2026-1736

WHEREAS, the Board of Directors has established committees made up of members of the Board to consider specified areas of interest to the Authority; and

WHEREAS, the Board of Directors has adopted Committee Charter Statements that define the roles and responsibilities of each of these committees; and

WHEREAS, the Board of Directors desires to review the Committee Charter Statement to ensure that it reflects current roles and responsibilities.

NOW, THEREFORE, BE IT RESOLVED that the Capital Metropolitan Transportation Authority Board of Directors has reviewed the Operations, Planning, and Safety Committee attached hereto and hereby continues the Charter without modification.

Date: _____

**Secretary of the Board
Becki Ross**

**CAPITAL METROPOLITAN TRANSPORTATION AUTHORITY
BOARD OF DIRECTORS
OPERATIONS, PLANNING AND SAFETY COMMITTEE CHARTER**

I. PURPOSE AND AUTHORITY

The Operations, Planning and Safety Committee (the “OPS Committee”) has been established by the Capital Metropolitan Transportation Authority (“CapMetro”) Board of Directors (the “Board”) to review and make recommendations to the full Board on policies and practices related to the efficient, safe, and reliable operation of the Capital Metro system and effective short and long-range planning for a sustainable CapMetro.

The OPS Committee serves as an advisory committee to the Board which has the legal responsibility to make decisions and policies for CapMetro.

II. RESPONSIBILITIES

The OPS Committee shall be responsible for:

- Overseeing short-range service planning and modification;
- Developing and making recommendations to the Board on long-range system planning and coordinating with external partners on regional planning initiatives;
- Reviewing and making recommendations to the Board on route standards and service standards;
- Monitoring performance indicators for service and operations, including but not limited to ridership, customer service and satisfaction, passenger and employee safety and security standards, and facility and vehicle maintenance;
- Making recommendations to the Board on system safety and security initiatives and plans to enhance organizational focus on safety and security and comply with applicable federal, state and local laws and regulations;
- Making recommendations to the Board on vehicle purchase and fleet management plans and other capital purchases related to operations;
- Overseeing facility and capital project design and construction programs;
- Recommending to the Board policies and processes designed to provide for effective and efficient IT governance;
- Reviewing and making recommendations to the Board on land use related to CapMetro and property acquisition and disposal;
- Ensuring compliance with Title VI requirements;
- Overseeing the implementation of system start-ups; and
- Ensuring that all CapMetro services operate effectively as an integrated transit system.

III. MEMBERSHIP

The OPS Committee shall consist of four (4) members of the Board. The Chairperson of the Board will nominate the OPS Committee Chairperson and members annually, subject to confirmation by the Board. The OPS Committee shall elect a Committee Vice Chairperson from its members at its first meeting following board action on annual committee appointments to perform the duties of the Chairperson in case of the absence, disability or disqualification of the Committee Chairperson.

IV. MEETINGS

The OPS Committee will meet at least four (4) times a year, with authority to convene additional meetings, as circumstances require. All meetings will be conducted in accordance with the Texas Open Meetings Act, as applicable. Committee members are expected to attend each meeting. The OPS Committee may direct members of management, auditors, or others to attend meetings and provide pertinent information, as necessary. CapMetro staff will post meeting agendas and backup materials for Board members and the public to view no later than seven (7) calendar days before the committee meeting.

The OPS Committee shall take up and consider any other items as directed by the Chairperson of the Board.

ORIGINAL

Operations, Planning and Safety Committee **Item #:** AI-2026-1776

Agenda Date: 3/11/2026

SUBJECT:

Approval of a resolution authorizing the President & CEO, or her designee, to modify the current janitorial services contract to add a not to exceed amount of \$628,000 to the contract and continue with the current vendor, Simply Klean, for four (4) months from April 1st through July 31st, 2026, for a new total not to exceed amount of \$6,658,001.

FISCAL IMPACT:

Funding for this action is available in the FY2026 Operating Budget.

STRATEGIC PLAN:

Strategic Goal Alignment:

- 1. Customer
- 2. Community
- 3. Workforce
- 4. Organizational Effectiveness

EXPLANATION OF STRATEGIC ALIGNMENT: Capital Metro is responsible for maintaining all facilities in a state of good repair, including the external environment at the agency’s passenger, operational and administrative facilities.

BUSINESS CASE: All of the agency’s facilities, including Administrative Buildings, Park & Rides, Transit Centers and Rail Stations include a significant and highly visible janitorial component, that must be properly maintained to ensure a safe and positive customer experience as well as to preserve all the spaces in excellent working conditions.

COMMITTEE RECOMMENDATION: The item was presented and recommended for approval by the Operations, Planning and Safety Committee on March 11, 2026.

EXECUTIVE SUMMARY:

CapMetro is requesting Board approval for a four (4) month extension of the janitorial contract which expires on March 31st, 2026. With this contract extension CapMetro will secure janitorial services from April 1st through July 31st, 2026, at which time it is expected that a new vendor will be awarded with a new contract. The amount estimated to cover for the four-month service period is \$628,000.

CapMetro Administrative Buildings, Park & Rides and Rail Stations, require the continuity of janitorial services

without interruption to be provided until the Solicitation Process is completed and a new vendor is awarded.

Simply Klean provides janitorial services to all of CapMetro Administrative Buildings, Park and Rides and Rail Stations. All sites are highly visible and require a significant janitorial component that must be properly maintained to ensure a safe and positive customer experience as well as to preserve all the spaces in excellent working conditions.

SBE PARTICIPATION: A 0% SBE goal was assigned to this procurement, which did not include subcontract opportunities.

PROCUREMENT: On March 17, 2021, the CapMetro Board of Directors authorized a resolution awarding a contract to Simply Klean LLC for janitorial services, with a not-to-exceed of \$4,830,001. Subsequently, on March 24, 2025, the Board approved an increase in the contract amount with a not-to-exceed of \$6,030,001 due to pandemic-related adjustments and an increase in the number of facilities. To ensure continuity of services until a new contract is executed, the current agreement must be extended through July 31, 2026. The revised total not-to-exceed contract amount is \$6,658,001.

RESPONSIBLE DEPARTMENT: Facilities Maintenance

**RESOLUTION
OF THE
CAPITAL METROPOLITAN TRANSPORTATION AUTHORITY
BOARD OF DIRECTORS**

**STATE OF TEXAS
COUNTY OF TRAVIS**

AI-2026-1776

WHEREAS, the Capital Metropolitan Transportation Authority Board of Directors and CapMetro Management recognize the need for the provision of janitorial services; and

WHEREAS, the Capital Metropolitan Transportation Authority Board of Directors and CapMetro Management recognize that the janitorial contract in place with Simply Klean expires on March 31st, 2026, and that a Solicitation Process is underway, and it is estimated that the awarded company will not be able to initiate janitorial services until August 2026; and

WHEREAS, the Capital Metropolitan Transportation Authority Board of Directors and CapMetro Management recognize the need to extend the current contract for a period of four (4) months.

NOW, THEREFORE, BE IT RESOLVED by the Capital Metropolitan Transportation Authority Board of Directors that the President & CEO, or her designee, is authorized to modify the current janitorial services contract to add a not to exceed amount of \$628,000 to the contract and continue with the current vendor, Simply Klean, for four (4) months from April 1st through July 31st, 2026, for a new total not to exceed amount of \$6,658,001.

Date: _____

**Secretary of the Board
Becki Ross**

Operations, Planning and Safety Committee **Item #:** AI-2026-1780

Agenda Date: 3/11/2026

SUBJECT:

Approval of a resolution authorizing the President & CEO, or her designee, to finalize and execute a comprehensive painting services contract with Southstone Development Group covering CapMetro facilities, transit centers, park-and-ride locations, maintenance facilities, administrative buildings, parking areas, and public-facing bus stops for two (2) base years and three (3) option periods of one year each in an aggregate amount not to exceed \$1,335,125.

FISCAL IMPACT:

Funding for this action is available in the FY2026 Operating Budget.

STRATEGIC PLAN:

Strategic Goal Alignment:

- 1. Customer
- 2. Community
- 3. Workforce
- 4. Organizational Effectiveness

EXPLANATION OF STRATEGIC ALIGNMENT: These projects support Customer, Community and Organizational Effectiveness by establishing a proactive, system-wide painting and surface protection program that preserves CapMetro’s facilities, parking assets, and public-facing bus stops in a safe, compliant, and operational condition. Implementing a comprehensive painting contract reduces reactive maintenance, mitigates graffiti impacts, improves visibility and safety through compliant pavement markings, and extends the useful life of assets through the use of durable and specialty coatings. Collectively, these improvements enhance operational consistency, reduce unplanned corrective work, and support continuity of transit operations across all CapMetro locations.

BUSINESS CASE: CapMetro’s facilities, parking assets, and public-facing bus stops are subject to continuous environmental exposure, heavy use, and recurring graffiti, resulting in accelerated surface deterioration and increasing corrective maintenance demands. The absence of a comprehensive, system-wide painting contract has required reactive, ad-hoc responses that are less efficient, more costly, and inconsistent across locations.

Establishing a proactive painting and surface protection program is the most cost-effective approach to preserving asset condition, improving safety and visibility through compliant pavement markings, and reducing the frequency and cost of corrective maintenance. The use of durable and anti-graffiti coatings extends repainting cycles, lowers lifecycle costs, and supports rapid restoration of public assets. Bundling facilities, parking areas, and bus stops under a single contract improves operational efficiency,

standardization, and cost control, while enabling better scheduling, predictable pricing, and reduced mobilization costs across the CapMetro system.

COMMITTEE RECOMMENDATION: This item was presented and recommended for approval at the Operations, Planning and Safety Committee on March 11, 2026

EXECUTIVE SUMMARY: CapMetro Facilities Maintenance Department is requesting Board approval for the award of a comprehensive, system-wide painting services contract covering CapMetro facilities, parking areas, and public-facing bus stops, in an amount not to exceed \$534,050. The contract establishes a proactive, standardized approach to surface maintenance, graffiti mitigation, and safety-critical pavement markings across the system.

Approval at this time will allow staff to initiate work during optimal weather conditions, address deferred painting and striping before further deterioration occurs, and ensure graffiti response and safety markings are in place ahead of peak service periods. The Board is asked to approve the contract award and authorize the President & CEO, or her designee, to finalize and execute the agreement.

SBE PARTICIPATION: A 0% SBE goal was assigned to this procurement, which did not include subcontract opportunities.

PROCUREMENT: On December 30, 2025, an Invitation for Bid (IFB) for Painting Services was issued and formally advertised. By February 9, 2026, the closing date, seven (7) bids were received. Southstone Development Group was determined to be the lowest responsive and responsible bidder. The price was deemed fair and reasonable given adequate competition. The contract is a fixed-price, indefinite-delivery, indefinite-quantity contract. The contract term is a base period of two (2) years, with three (3) one-year option periods, for a not-to-exceed price of \$1,335,125.

RESPONSIBLE DEPARTMENT: Facilities Maintenance

**RESOLUTION
OF THE
CAPITAL METROPOLITAN TRANSPORTATION AUTHORITY
BOARD OF DIRECTORS**

**STATE OF TEXAS
COUNTY OF TRAVIS**

AI-2026-1780

WHEREAS, the Capital Metropolitan Transportation Authority Board of Directors recognizes the need to preserve and protect CapMetro’s facilities, parking assets, and public-facing bus stops from ongoing environmental exposure, surface deterioration, and recurring graffiti in order to maintain safe, accessible, and visually consistent transit infrastructure; and

WHEREAS, the Capital Metropolitan Transportation Authority Board of Directors recognizes that the absence of a comprehensive, system-wide painting contract has resulted in reactive maintenance, inconsistent asset conditions, and higher lifecycle costs across CapMetro locations; and

WHEREAS, the Capital Metropolitan Transportation Authority Board of Directors recognizes the need to establish a standardized painting and surface protection program that includes durable and anti-graffiti coatings, safety-critical pavement markings, and parking lot striping to improve operational efficiency, asset longevity, and customer experience across the transit system.

NOW, THEREFORE, BE IT RESOLVED by the Capital Metropolitan Transportation Authority Board of Directors that the President & CEO, or her designee, is authorized to finalize and execute a comprehensive painting services contract with Southstone Development Group covering CapMetro facilities, parking areas, and public-facing bus stops for two (2) base years and three (3) option periods of one year each in an aggregate amount not to exceed \$1,335,125.

Date: _____

**Secretary of the Board
Becki Ross**

SUBJECT:

Approval of a resolution authorizing the President & CEO, or her designee, to finalize and execute a contract modification with World Wide Technology for Identity and Access Management (IAM) Non-Employee Risk Management (NERM) and implementation services, to include additional funding for the current option period and the three remaining option periods, in a total amount not to exceed \$3,011,041.

FISCAL IMPACT:

Funding for this action is available in the FY2026 Capital Budget.

STRATEGIC PLAN:

Strategic Goal Alignment:

- 1. Customer
- 2. Community
- 3. Workforce
- 4. Organizational Effectiveness

EXPLANATION OF STRATEGIC ALIGNMENT: IAM streamlines and modernizes the user experience for contractors and employees by reducing onboarding friction, improving user experience, and creating consistency across all workers. Effective IAM ensures CapMetro can scale its talent pool securely and efficiently. IAM strengthens the organizational structure by ensuring the right people, contractors included, have the right access at the right time.

BUSINESS CASE: IAM NERM implementation will reduce operational costs through automation, prevent waste and financial loss from unmanaged access, reduce risks of expensive cybersecurity incidents, support compliance and regulatory risk, accelerate contractor productivity, and enable scalable growth without linear cost increases

COMMITTEE RECOMMENDATION: The item was presented and recommended for approval by the Operations, Planning and Safety Committee on March 11, 2026.

EXECUTIVE SUMMARY: CapMetro relies on a blended workforce that includes employees, contractors, consultants, and vendors who support critical technology, operations, and safety functions across the agency. Today, the processes used to grant, track, modify, and remove system access for contractors are highly manual, inconsistent across departments, and difficult to audit. These limitations increase both operational costs and security risks, while slowing the onboarding of contractor resources who support essential projects and day-to

-day operations.

To address these challenges, CapMetro proposes the implementation of a contractor IAM system. IAM is a modern security and workforce-enablement capability used by public agencies and private organizations to ensure that the right people have the right access to the right systems at the right time. For CapMetro, this system will centralize and automate how contractor identities are created, how access is assigned, and how permissions are removed when work is complete.

SBE PARTICIPATION: A 0% SBE goal was assigned to this procurement, which did not include subcontract opportunities.

PROCUREMENT: On May 20, 2024, the CapMetro Board of Directors approved a resolution to award the Identity and Access Management (IAM) solution to World Wide Technology, LLC, with a not-to-exceed amount of \$2,240,856. A need has been identified to extend the solution to the non-employee user base of 1,500 users. The Board of Directors' approval is requested to authorize a contract modification to support this requirement. The modification includes additional funding for the current option period and the three remaining option periods. The new total is not to exceed \$3,011,041.

RESPONSIBLE DEPARTMENT: Information Technology

**RESOLUTION
OF THE
CAPITAL METROPOLITAN TRANSPORTATION AUTHORITY
BOARD OF DIRECTORS**

**STATE OF TEXAS
COUNTY OF TRAVIS**

AI-2026-1748

WHEREAS, the Capital Metropolitan Transportation Authority Board of Directors and CapMetro Management recognize the need to streamline and modernize the user experience for contractors and employees by reducing onboarding friction, improving user experience, and creating consistency across all workers.

NOW, THEREFORE, BE IT RESOLVED by the Capital Metropolitan Transportation Authority Board of Directors that the President & CEO, or her designee, is authorized to finalize and execute a contract modification with World Wide Technology for Identity and Access Management (IAM) Non-Employee Risk Management (NERM) and implementation services, to include additional funding for the current option period and the three remaining option periods, in a total amount not to exceed \$3,011,041.

Date: _____

**Secretary of the Board
Becki Ross**



Capital Metropolitan Transportation Authority

2910 East 5th Street
Austin, TX 78702

Operations, Planning and Safety Committee **Item #:** AI-2026-1785

Agenda Date: 3/11/2026

Monthly update on CapMetro Public Safety and Security Initiatives - March 2026