



President's Report

November 2024



CapMetro in the Community



Veterans Day Parade & Central Texas Food Bank

CapMetro



Thanksgiving Celebrations

CapMetro Transit Center Blitz





Awards and Recognitions





What's Being Said?

CapMetro in the News



FlixBus, CapMetro expand services at South Congress Transit Center



CapMetro to build new set of train tracks in East Austin



How I-35 construction will impact CapMetro operations



CapMetro to build second set of train tracks in East Austin



Train derailment in East Austin causes CapMetro and traffic disruptions



Cap Metro to build second set of train tracks in East Austin



CapMetro offering free rides on Election Day to boost voter turnout



CapMetro South Congress Transit Center now offering regional FlixBus services

[South Congress Transit Center now offering regional FlixBus services](#)
quote in KUT News

CapMetro Customer Care



11,420 Calls

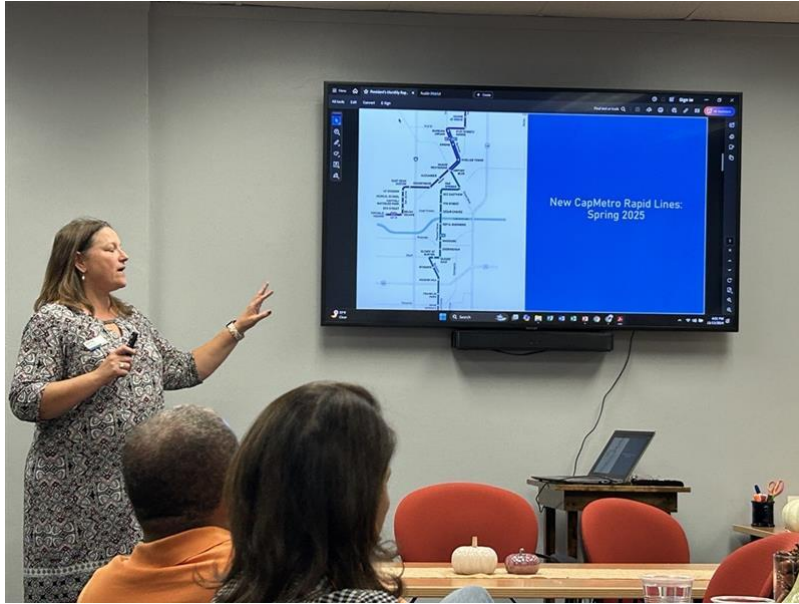
Call Volume Up 8%

Highest Ever Month of Contacts

What We're Hearing from our Riders this Month

- Validator delayed payment issues throughout the month (back charging customers)
- ACL & 2 FC games
- F1 race & Rail Derailment
- President Trump's visit

Where Dottie Has Been



What's Coming Up

DownTown Austin Alliance 30th Annual Tree Lighting

- CapMetro staff will be handing out swag and greeting guests



CapMetro Cares Colony Park Holiday Drive

- December, 7^h
- A drive through free toy giveaway with food provided
- CapMetro staff will be giving away toys and HEB giftcards



CapMetro Holdiay Elves and Holiday Pop-Ups

- CapMetro staff will conduct ridealongs and hand out free passes
- Staff will be at transit locations throughout the city to hand out breakfast and coffee to our riders



CapMetro

Thank You!

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