

CapMetro

Proposed Spring 2025 Service Change

September 2024

Overview of Proposed Spring Service Changes

- Proposed Spring Service Changes

SUNDAY, JANUARY 12

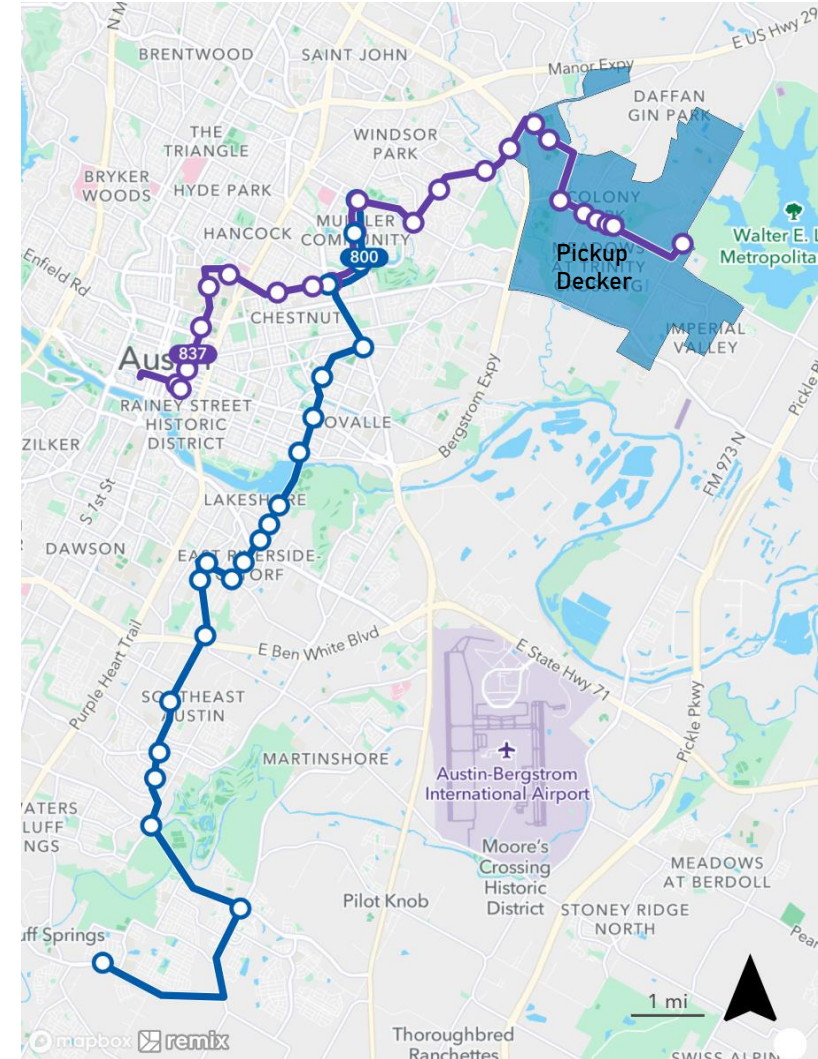
- Minor Schedule Adjustments to Bus and Rail

MONDAY, JANUARY 13

- Pickup Decker (New Service)

SPRING 2025, PENDING TESTING

- Introduction of Rapid 800 Pleasant Valley and Rapid 837 Expo Center (New Service)





Introduction of New CapMetro Rapid Lines

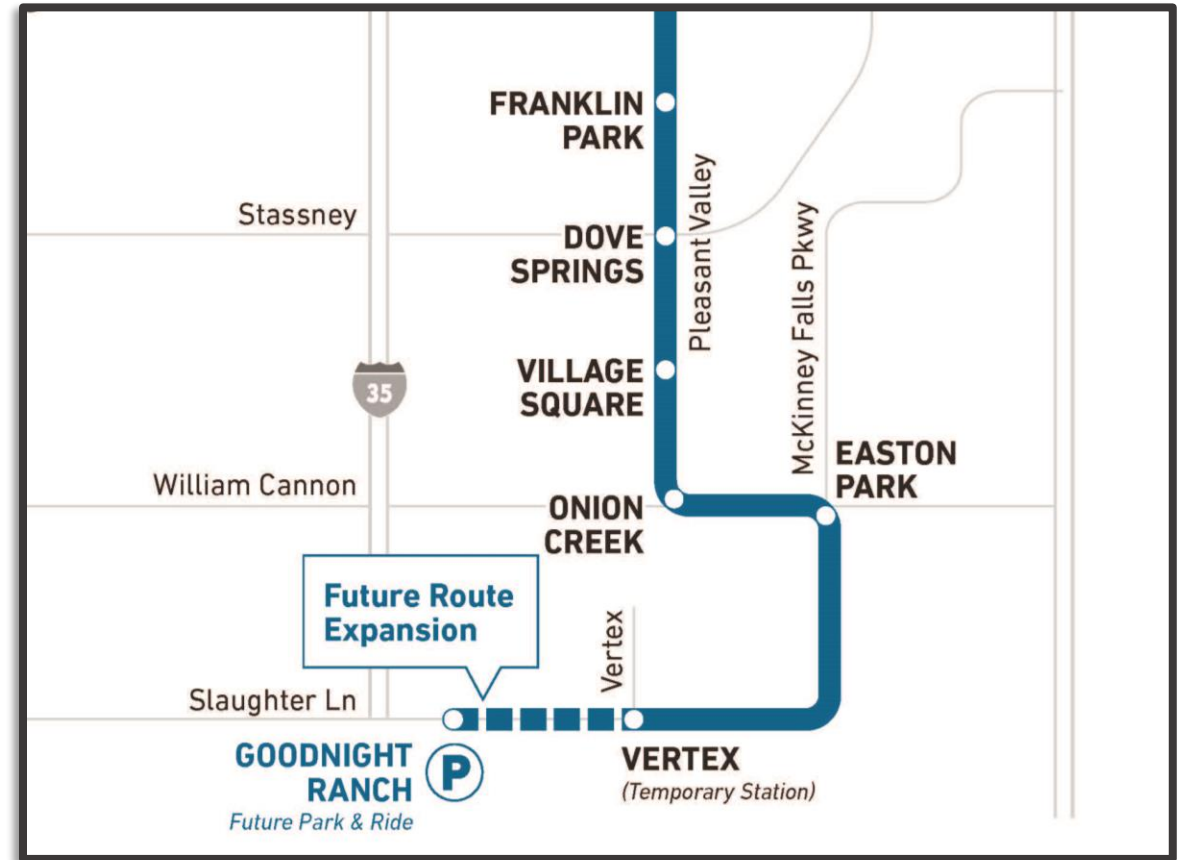
New CapMetro Rapid Service



Rapid 800 and 837 Initial Service

- Routes will initially utilize diesel vehicles
- Strategic use of battery electric buses (BEBs)
- Park and Ride construction is ongoing
 - o Expo Center- 140 spaces
 - o Goodnight Ranch – 65 spaces
 - o Will include end-of-line charging

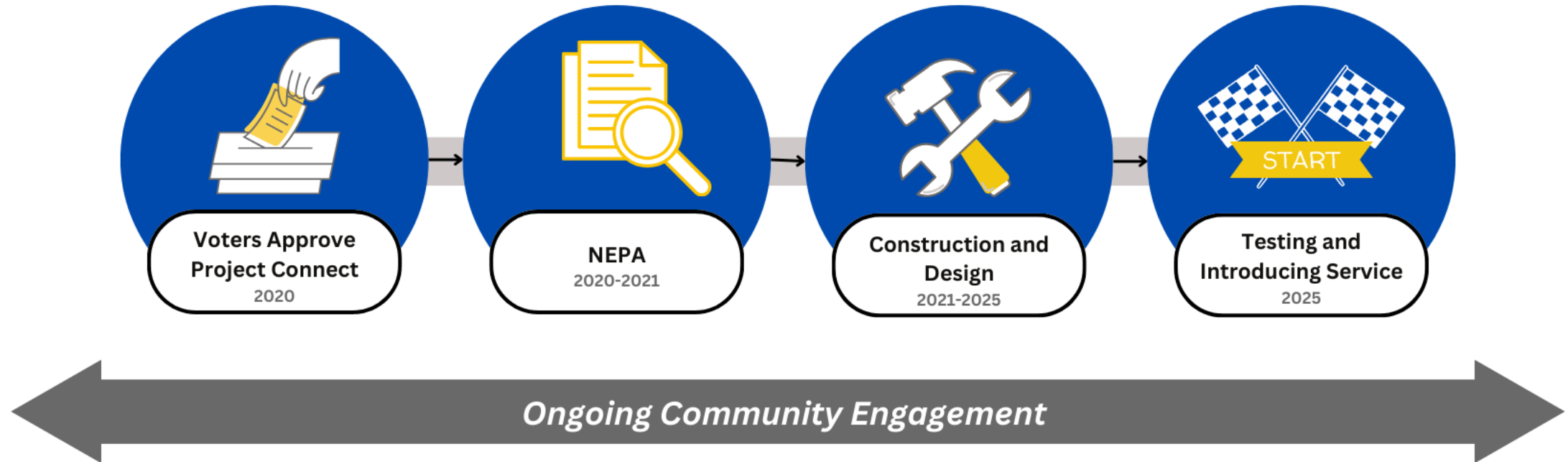
Route 800 Temporary End-of-Line



Legend

- Expo Center Line
- Pleasant Valley Line
- Proposed Park & Ride

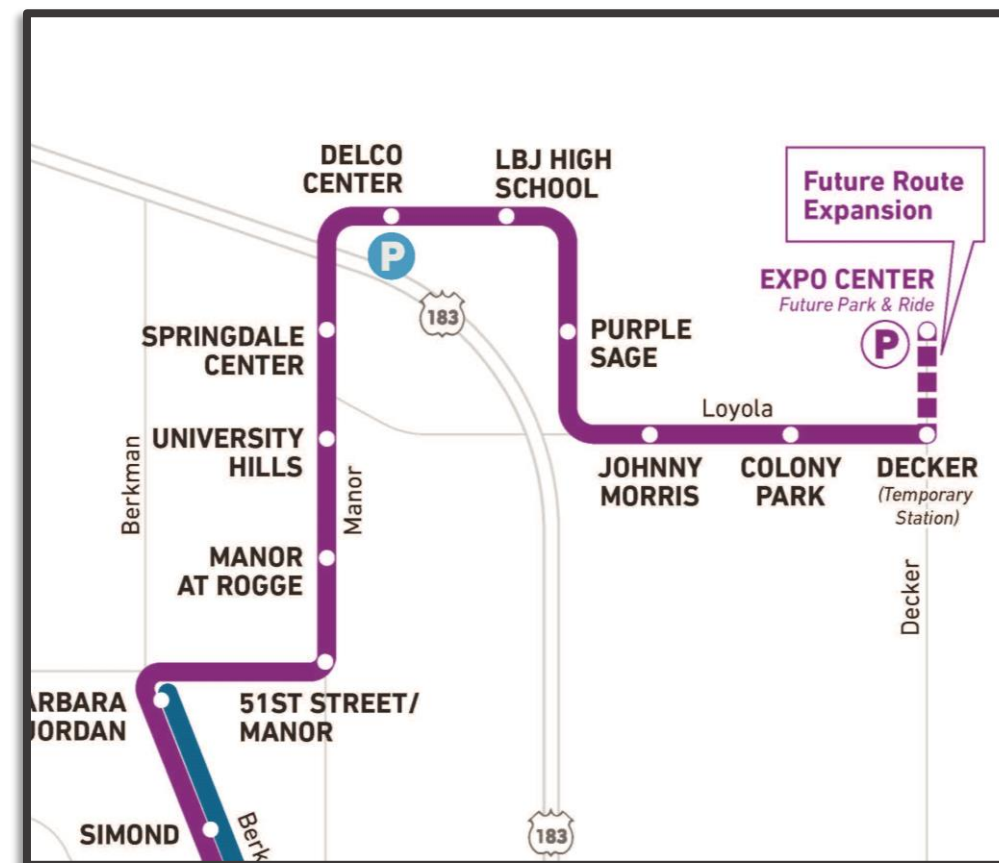
Project Development



Rapid 800 and 837 Initial Service

- Routes will initially utilize diesel vehicles
- Strategic use of battery electric buses (BEBs)
- Park and Ride construction is ongoing
 - Expo Center- 140 spaces
 - Goodnight Ranch – 65 spaces
 - Will include end-of-line charging

Route 837 Temporary End-of-Line



Legend

- Expo Center Line
- Pleasant Valley Line
- Proposed Park & Ride

Rapid 800 and 837 Initial Service

- Stations Under Construction
 - Adding ~80 stations
 - All unfinished Rapid Stations will have a temporary or existing local stop
 - Stations are currently under construction and opening as completed
- Essential amenities being installed as Rapid stations constructed:
 - Shelters
 - Benches



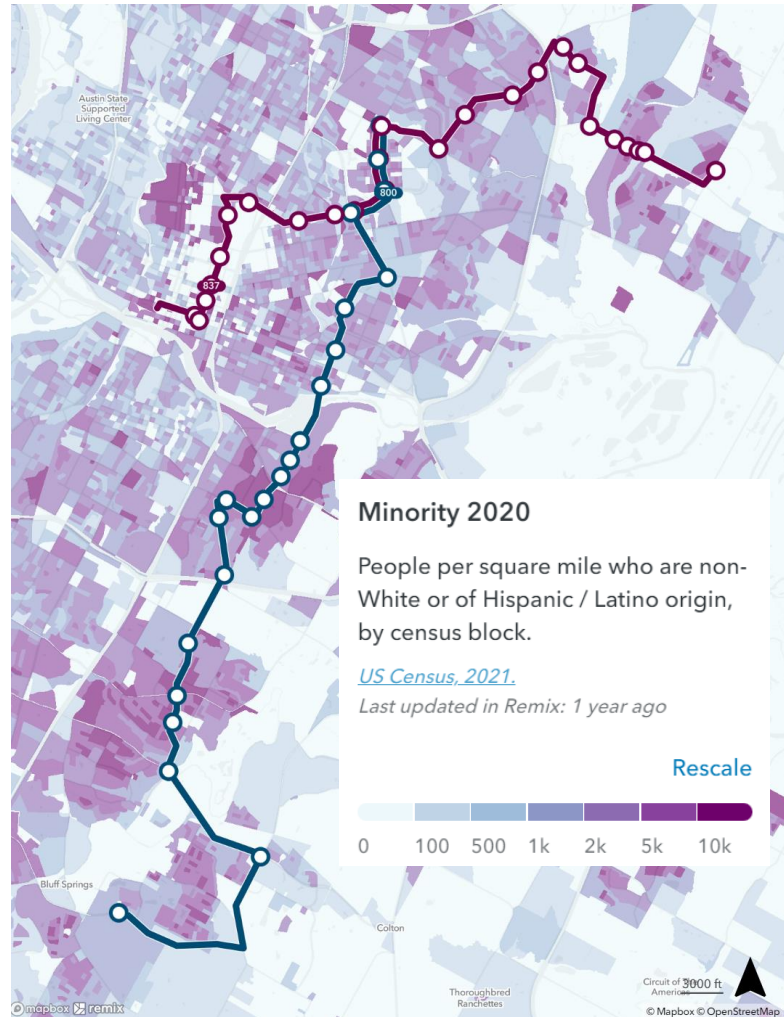
Rapid 800 and 837 Initial Service Levels

	Span	Daytime Frequency	Late Night Frequency
Weekdays	5:00am – 12:30am	5:00am – 10:00pm	10:00pm – 12:30am
		20 minutes	30 minutes
Saturdays	6:00am – 12:00am	6:00am – 8:00pm	8:00pm – 12:00am
		20 minutes	30 minutes
Sundays	6:00am – 11:30pm	6:00am – 7:00pm	7:00pm – 11:30pm
		20 minutes	30 minutes

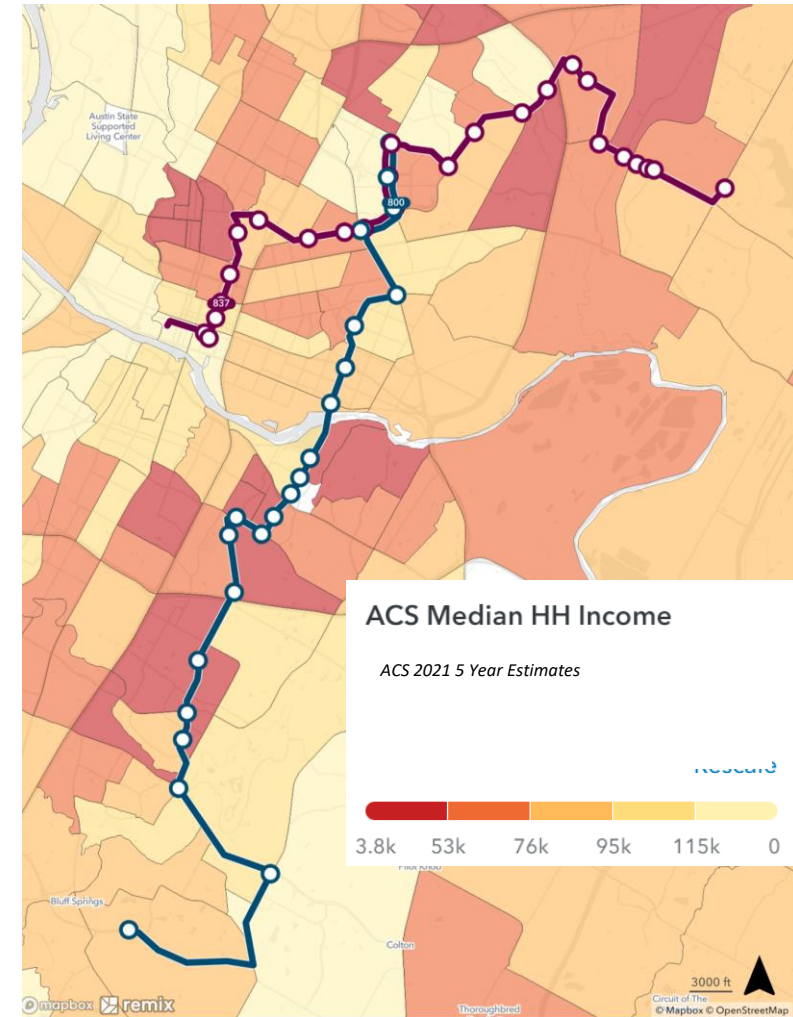
The full vision is anticipated in 2026, with the goal of providing 10-15-minute frequency on weekdays, new Park & Rides, and zero-emission vehicles on the lines.

Title VI Analysis

Minority Population

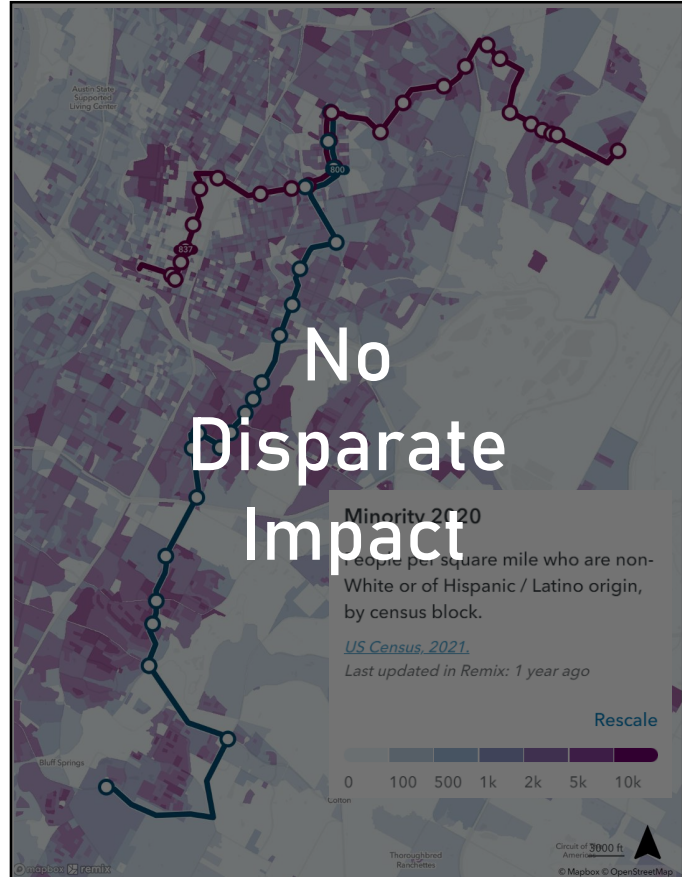


Median Household Incomes

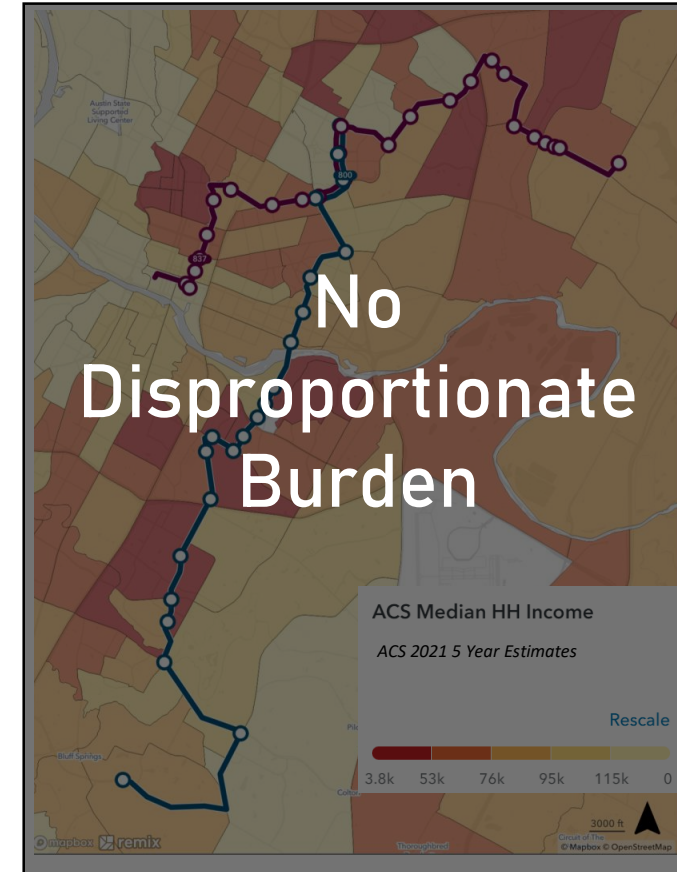


Title VI Analysis

Minority Population



Median Household Incomes



Initial launch of service (adding +1M revenue miles) will benefit customers and those who frequent the east Austin community.

Rapid Engagement

Phase 1

Project Connect Engagement

- 2019–2021
- Virtual Public Meetings
 - With Live Q&A and Survey
- Meetings with Stakeholders and Advisory Groups
- Various Updates and Notifications
 - Monthly eNewsletters
 - Social media and digital engagement
 - Tabling at community events
 - Direct feedback email, project hotline, and in-person Project Connect Office

Phase 2

Spring 2025 Service Change

- August 12– September 11, 2024
- Service Change Website with Comment Box
- At-Stop Signage
- In-Person and Virtual Public Meetings
- Emails and Presentations to Stakeholder Groups
- Advisory Committees
- Operator Engagement
- On-Board Brochures
- CapMetro Alerts Text Messages
- Social Media Posts
- Public Hearing

Phase 3

Implementation

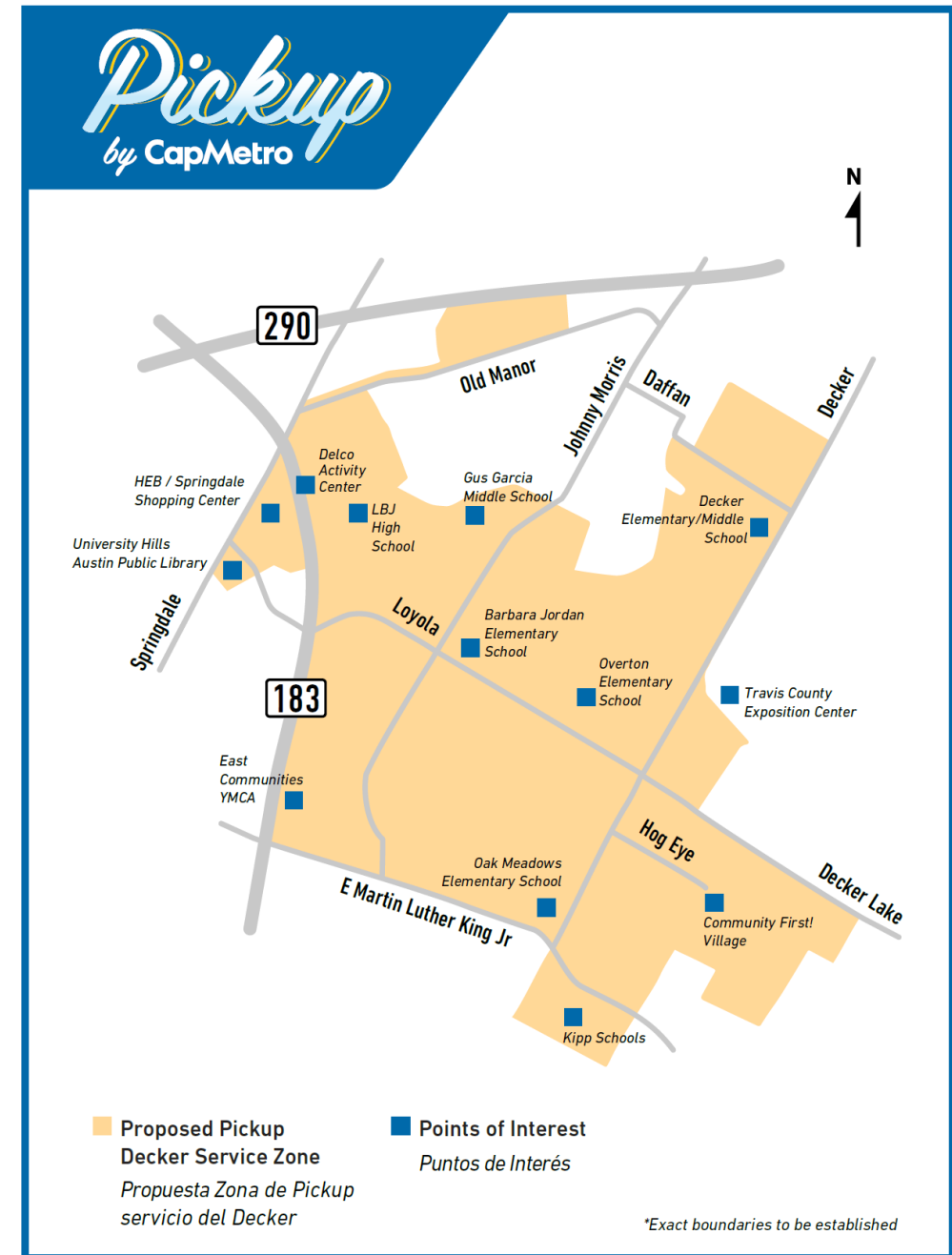
- Anticipated Spring 2025
- CapMetro Text Alerts
- Targeted social media campaign
- Advisory committees
- At-stop signage and outreach
- Blockwalking



Decker Pickup Zone

Decker Pickup

- Connectivity to northeast Austin destinations
- First- and last-mile connections
 - Proposed Rapid 800 and Rapid 837
 - Routes 20, 233, 237, and 339
 - No current modifications to nearby services
- Service:
 - Weekdays: 7am – 7pm
 - Saturdays: 10am – 6pm
- Partnership with Travis County to plan and operate service



Decker Pickup Engagement

Phase 1

Learning About Pickup

- March – April 2024
- Public Input Site Launched (2/6/24)
- Tabling at Community Events

Phase 2

Collecting Feedback

- June – September 2024
- CapMetro Text Alerts
- Social Media
- Tabling at Community Events
- Stakeholder emails
- Block walking
- Virtual presentations
- At-stop outreach
- In-person engagement

Phase 3

Implementation

- January 2025
- CapMetro Text Alerts
- Targeted social media campaign
- Postcards
- In person demonstrations
- At-Stop Outreach
- Neighborhood Engagement
- Community Events

Summary of Proposed Spring Service Changes



- **Proposed Spring Service Changes**

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- **Introduction of Rapid 800 Pleasant Valley and Rapid 837 Expo Center (New Service)**

CapMetro

Thank you!