

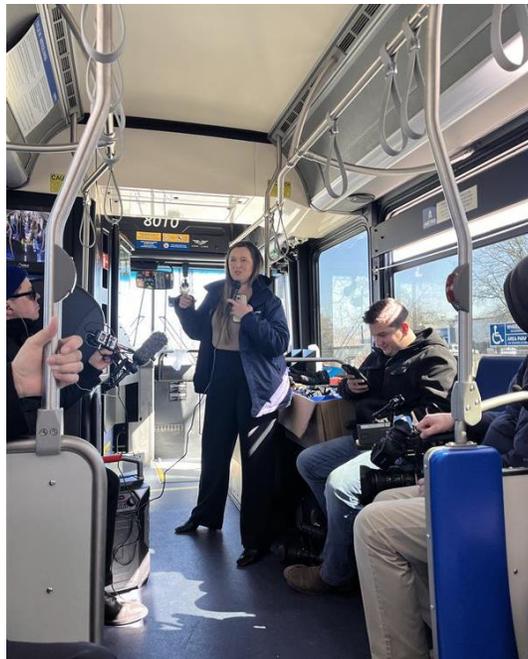
CapMetro

President's Report

February 2025



CapMetro in the Community



Initial Rapid Launch



Frontline Townhalls



What's Being Said?

CapMetro in the News



Here's when CapMetro's new rapid bus lines debut this year



Austin's new CapMetro Rapid lines debut this weekend with buses every 20 minutes



CapMetro drives ahead with new fare payment system, app



CapMetro to retire its app to make way for Umo and Transit app upgrades



CapMetro transitions to Umo app for digital fare payments starting Feb. 13



South Austin's newest trail is under construction. Will the Trump administration help pay for it?



New CapMetro MetroRapid lines officially start service on Sunday



CapMetro launches two new rapid lines this weekend

CapMetro Customer Care

10,771 Calls

Call Volume Up ~ 11%

13,400 Total Contacts for January

What We're Hearing
from our Riders
this Month

- Driving call volume in January winter weather delay start
- January Service changes starting

Where Dottie Has Been



CapMetro

Thank You!

February 2025