

CapMetro

# President's Report

December 2025



# CapMetro in the Community



# Justin Dart, Lead On



# Strategic Plan 2030 Update

# Our Critical Results for the Next Five Years



Enhance service quality through reliability and security improvements



Increase ridership in the region



Ensure fiscal responsibility guides all the organization's activities



Work to make CapMetro a significant and integral component of transportation in the region

# SP2030 Action 2.4 - Continue to implement the Sustainability Vision Plan while exploring different paths and technologies to achieve sustainability goals.



**Reduce** our carbon emissions.



**Displace and avoid** community carbon emissions by boosting transit ridership.



**Mitigate** carbon emissions by planting trees, pushing excess solar generation to the community grid, etc.

# Sustainability Vision Plan Project Highlights

## Sustainability Vision Plan Action Areas

ENERGY: CONSERVATION,  
EFFICIENCY, RENEWABLES

SUSTAINABLE AND  
ZERO EMISSION FLEET

WATER AND  
NATURAL WORLD

ZERO WASTE, NATURAL  
RESOURCE MANAGEMENT

GREEN BUILDING AND  
INFRASTRUCTURE

ACTIVE  
TRANSPORTATION

ENVIRONMENTAL AND  
SUSTAINABILITY MANAGEMENT

## FY2026 Activities:

- New, reworked waste contract
- Purchase of new buses, focusing on technology of choice
- Installation of solar arrays
- Staff training
- & more

# CapMetro Customer Care

10,834 Calls

Call Volume Down ~20%

12,425 Total Contacts for Nov

What We're Hearing from our Riders this Month

- A lower call volume for November
- Thanksgiving Holiday
- FC and Longhorn Games were drivers
- Event Detours for Livestrong and Turkey Trot

# Where Dottie Has Been





# 2025 Rodeo Winners

# Family Fun Day & Bus Rodeo

## *Rodeo Winners*

### **Bus Operators**

1. Arthur Murillo
2. Danny Alba
3. Darren Daniels

### **Paratransit Operators**

1. Wally Acosta
2. Ted Ward
3. Eric Lucero

### **Overall Rookie Winner**

Cedric Edison

### **Overall Supervisor Winner**

Amie Thompson

### **Mechanic Teams**

1. True Grit
2. Bus Wranglers
3. Garage Ponies

**CapMetro**

**Thank You!**

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