

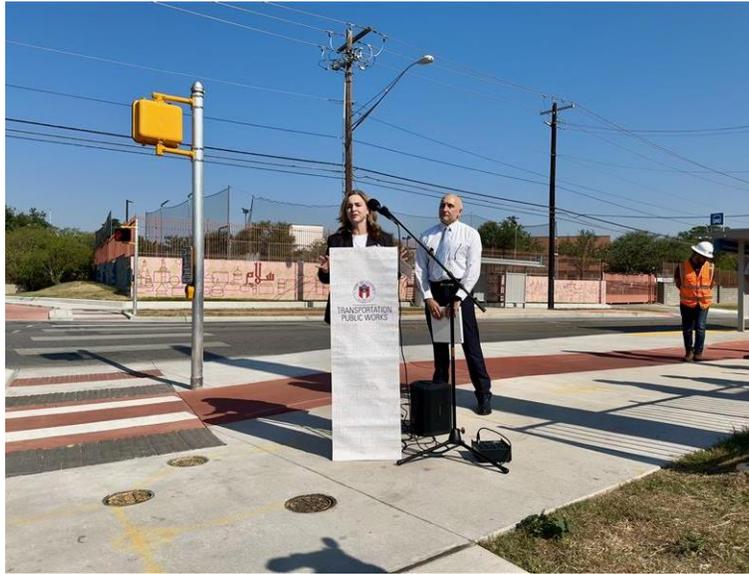
CapMetro

President's Report

September 2025



CapMetro in the Community



51st & Manor Ribbon Cutting

CapMetro



Awards and Recognitions



MOVE YOUR CAREER FORWARD WITH CAPMETRO

Are you ready to be part of a team that's shaping the future of public transit in CapMetro, your career journey is filled with opportunities for growth, collaboration and making a meaningful impact on our community.

Here are a few benefits we offer:

- Paid training
- Competitive compensation
- Access to wellness centers & programs
- Career advancement opportunities
- Health, vision & dental plans
- Free transit for employees & family members

THE PLACES YOU'LL GO ALL AROUND

CapMetro

The career you start here can change your life.

EXPLORE OPEN POSITIONS AND START YOUR APPLICATION AT [CAPMETRO.ORG/JOB](https://www.capmetro.org/jobs)

THE CAREER YOU START HERE CAN CHANGE YOUR LIFE

Embark on a fulfilling career journey that makes a difference in the Austin community. At CapMetro, we're not just a transit agency; we're a community of passionate individuals dedicated to providing equitable, reliable and safe transit options for everyone. We offer fulfilling roles in several departments such as:

- IT
- ACCOUNTING
- BUS DRIVERS & MECHANICS
- MARKETING
- PLANNING
- & MORE!

Explore the diverse career paths of our current team:

JO ANNE

Current title:
- Supervisor, Paratransit Eligibility & Customer Service, 2023 - Present

Past Title:
- Community Engagement Coordinator

"CapMetro has supported my career by connecting me to all the different areas within CapMetro. Not once have I felt that I couldn't learn something new at any time."

"I HAVE BEEN PEOPLE-FOCUSED MY ENTIRE CAREER, BREAKING BARRIERS AND HELPING TEAMMATES DO THE SAME FOR THE COMMUNITY."

"CapMetro can break one of the biggest barriers communities face across the country. We provide transportation! Women leaders, people of color - so much representation and mentors to learn from and connect to."

OLIVIA

Current title:
- Director, OCC & Training, 2022 - Present

Past Titles:
- Bus Operator
- Quality Assurance Specialist
- Radio Dispatcher
- Transportation Superintendent
- Assistant Director of Transportation
- Rail Analyst and Contract Oversight
- Manager of Service Delivery

"I've always known CapMetro to embrace anyone that wanted to make a difference either in the community or professionally. Here you could do both."

"CAPMETRO SUPPORTED MY GOAL TO FINISH MY DEGREE WITH THE TUITION REIMBURSEMENT PROGRAM."

"Even when I didn't get a particular job, they saw my willingness to help and gave me a chance to challenge myself. There aren't many places where you can see the future. At CapMetro you can see the future in people, the community and technology. CapMetro has always adapted to the changing environment in support of the community and employees."

MARCUS

Current title:
- Director of New Facilities, 2023 - Present

Past Title:
- Technical Project Manager

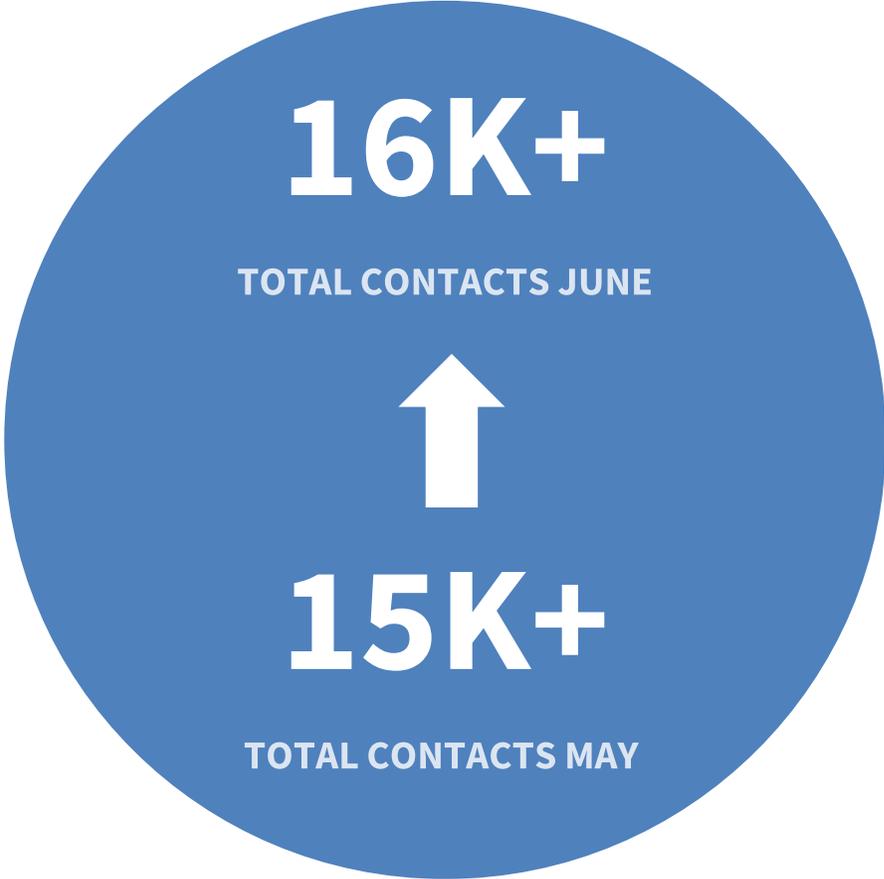
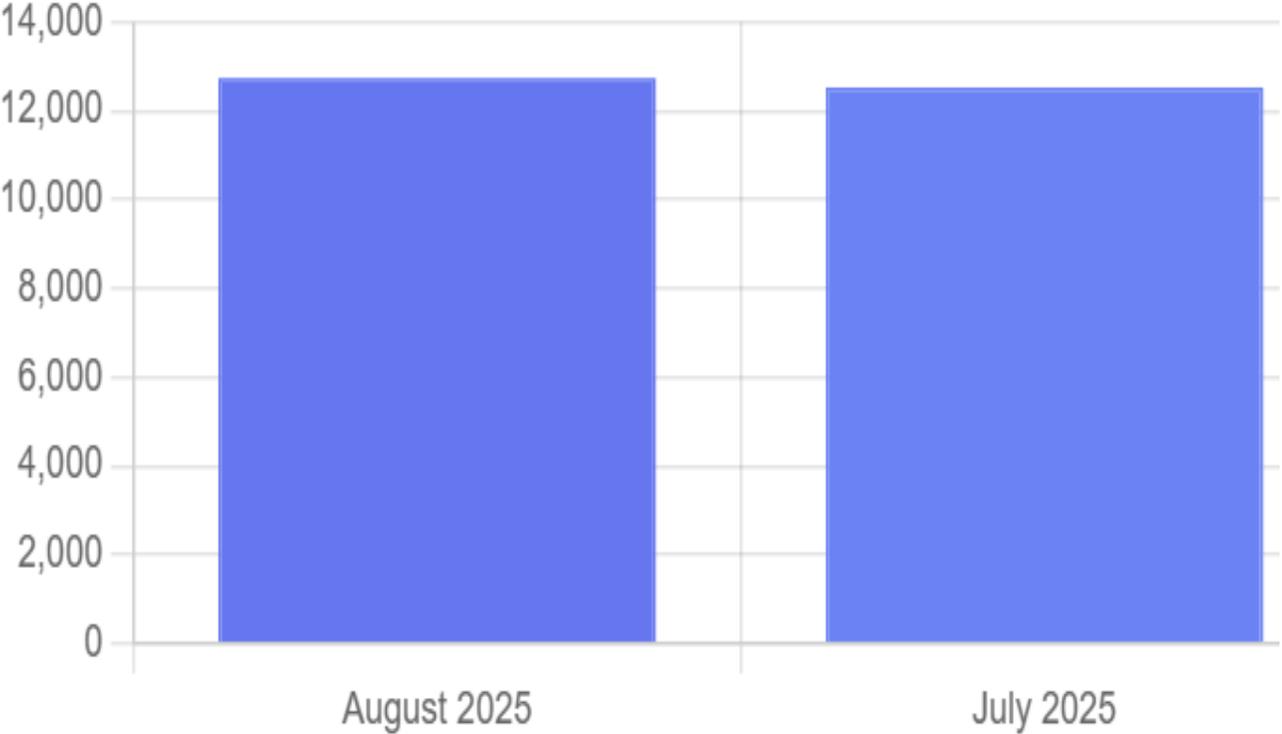
"The work I have been assigned and types of projects seem to get more and more exciting and challenging. I previously thought that working on the Downtown Rail Station project would be hard to surpass, but that only served as a stepping stone on to other more exciting projects."

"CAREER, KNOWLEDGE AND EXPERIENCE CONTINUE TO GROW HERE AT CAPMETRO."

"The people at CapMetro are good to work with, and most staff seem to care about their work and want to do a good job."

CapMetro Customer Care

Total Calls



Where Dottie Has Been





New Executive Staff Appointment



Kevin Conlan, EVP Chief Financial Officer

CapMetro

Thank You!

September 2025