

**To:** Capital Metro Board of Directors

**From:** Sharmila Mukherjee, Executive Vice-President, Planning and Development

**Date:** February 27, 2023

**Subject:** February Board Meeting – June 2023 Service Changes

Staff is recommending the following service changes for the June 2023 Service Change. No major adjustments are proposed for the system. Since the proposed changes do not meet the major service change<sup>1</sup> threshold, a public hearing is not required. The public will be able to comment on the proposed changes at the March board meeting when the board takes action on this item. The following is a high-level summary of minor proposed changes and services to remain suspended.

- **Minor Schedule Adjustments** – To improve on-time performance, select routes may receive minor adjustments to their schedules.
- **Summer Service Adjustments** – Normal transition will occur on UT routes, and select trips on mainline routes to summer service levels.
- **Continued Service Suspension** – Express routes 981 and 987, as well as all E-bus service, will remain suspended.
- **MetroRail** – MetroRail on Weekdays and/or Saturdays may receive minor schedule adjustments to ensure more efficient and reliable service. In addition, planned maintenance work may be scheduled for a short period in the Summer with final dates yet to be determined at this time.

The proposed changes are in accordance with the FY 2023 budget. If approved, the changes would be implemented on Sunday, June 4, 2023. Appendix A describes the specifics of our recommendations.

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<sup>1</sup> Board Policy “Title VI Major Service Change Policy OOD-103” defines a major service change as the establishment of new bus routes, a substantial geographical alteration on a given route of more than 25% of its route miles, the elimination of any bus service, or a major modification which causes a 25% or greater change in the number of daily service hours provided.

## Appendix A – June 2023 Service Changes

The following changes become effective Sunday, June 4, 2023.

### *Minor Adjustments*

Services	Concept	Service Levels	MetroAccess
<u>Minor Schedule Adjustments (On-Time Performance)</u>	Minor Schedule Adjustments to address potential issues related to On-Time Performance.	All Days	No Impact

### *School Service Adjustments*

Services	Concept	Service Levels	MetroAccess
School Timed Trips - Suspend (4, 217, 333, 337)	Select trips timed for school loads suspended.	Weekdays	No Impact
UT Routes – Summer Semester Level (640, 641, 642, 656, 661, 663, 670, 671, 672, 680)	Service reduced to Summer levels when UT Spring semester ends.	Weekdays, Sundays	No Impact

### *MetroRail*

Services	Concept	Service Levels	MetroAccess
Red Line – Weekday / Saturday Service	Schedule adjustments	Monday – Friday, Saturdays	No Impact

### *Suspended Services*

Services	Concept	Service Levels	MetroAccess
Express – (981, 987) E-bus	Suspended services	Monday – Friday, Saturday	No Impact